

Dear Parents,

Thank you for all your support during such a difficult time, we really appreciate your kind messages and chocolates they have kept us all going! We realise how unsettling and confusing this may be for our children but rest assured we are all in this together and we will continue to support you as much as we can. From the photos parents have uploaded onto our online learning journal site you are doing a great job at home. There are many good websites to support children's learning and we have sent some of these within the home learning documents. Many families will find it helpful to have some sort of a routine in place for each day as we know that children benefit from this. Please remember Nursery is currently still open 8.30am-5pm (we are one of the only Nurseries still open in the local area) for key-workers should you need to contact us. However, due to number of key worker children decreasing again we have had to put another three members of staff onto furlough.

We are still waiting on guidance from the government on when we can re-open to everyone again, as soon as we have any information we will notify parents via email and our learning journal site (please email sam@littleswans.org.uk if you think you are not on any of these online systems).

We cannot praise staff highly enough for their commitment to our Nursery; both those at work and those at home. We have shut down and deep cleaned unused Nursery rooms and we have been able to paint the baby room and office while they haven't been in use. We luckily had lots of paint left over in our shed from the decorating that we had completed in our main Nursery building.

Key worker children in Nursery:

The children who are in Nursery continue to vary from day to day but have adapted so well to the change in routines and getting on with each other beautifully considering the mix of ages. We kindly ask key worker parents that you let us know if you no longer require the Nursery provision so that we can plan for staff timetabling the following week. Next week drop off times will be: 8.30am, 9am and 9.30am and pick up times will be 4pm, 4.30pm and 5pm. If you need to pick up children out of these times please ring the Nursery ahead of coming to see if this is possible. We will try and ring all of our key- worker parents every Wednesday with a weekly update on our plans moving forward.

The children have been making rainbow pictures using paint and collage materials. We have now stuck these pictures onto the Nursery windows and they're looking great! The children sent pictures and paintings to Carrs Lane care home with the help of staff. We hope they put a smile on the faces of the residents. Staff have been speaking to the children about the virus to give them a little understanding using a child friendly story. Here are some of the wonderful rainbows the children have made to brighten up your day and to say thank you to all of our amazing critical workers in the community.

PLEASE STAY SAFE AND TAKE GOOD CARE OF YOURSELVES



Universal Credits: Thank you to all of those parents who have continued to pay (**just the percentage of fees that you would normally get from universal/ tax credits - not the full amount you would normally pay**). Please don't forget to notify us and universal credits if your circumstances change at home as you may not be entitled to the support. We can then take you off our list and your payments will be frozen until the Nursery re-opens.

Nursery fees that have been frozen:

Please could you make sure that you **cancel all direct debit payments** while fees are frozen. Due to the current situation at the moment we will not be able to process refunds so any fees that haven't been cancelled will be carried over to when the Nursery re-opens. . Nursery Places that have been frozen are only on hold until the first week the nursery is told it can reopen and cannot be extended passed this date. The holding fee is non refundable for parents who do not take up their place on first week of the nursery reopening.